

# Professors Emeriti Network

[Professors Emeriti Network](#). We walk, what we talk.

## ChatGPT: Only Good Questions Get Good Answers!

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*Artificial Intelligence (AI) Applied to Seniors 55+ in the Silver Economy:  
An Analytical Balance Between Ethics, Technology and Social Concerns.*

There is a Kabbalistic teaching about classifying children /jews into four categories: wise, wicked, simple, does not know how to ask. This order conforms neither to the order in which the children are mentioned in the Torah (Wicked, Simple, Does Not Know How to Ask, Wise), nor to the order of their moral standing, in which the wicked child should be last. Rather, they are listed in order of their intellectual capacities: The wise child; the wicked child, who is also wise but whose insolence leads him to act wickedly; the simple child, who has at least enough intelligence to ask; and finally, the one who does not know how to ask. Alternatively, the Haggadah first mentions the extremes, then the ones in the middle.

I will come back to this introduction when classifying the target population of mynetwork: the SENIORS!

In some way, when I created the network in 2005 - to help for the e-insertion of seniors, I knew that I had much more knowledge about computers than all other people of my age group - because I got one of the first BA in computer science degrees in France in 1968.

I would refer to other seniors by classifying them as "wired" or not, depending on their interest in computers and digital technology – and e-seniors once they got into the new Internet/Web world and culture.

I always defined myself as being curious (eager to know more) about information and communication technologies, i.e., computers and the Internet.

Recently I thought of refining my classification of seniors. Because the seniors who came to my workshops 18 years ago were wealthy people who had just bought a new toy (a computer) and wanted to learn how to use it. The seniors as those who come to see me now, do so because they are obliged to have an email address and to go on the Internet for very practical reasons, such as paying their taxes, seeing

the social security or retirement statements, making reservations, redoing a passport etc. So, it is not always out of curiosity!

Among e-seniors, there are people who want to learn throughout life. I could call them e-wired-seniors. For those, artificial intelligence - AI has just offered an extraordinary new tool: ChatGPT!

The Bing Chat version of the Microsoft search engine is available for free! What is it? A computer program, capable of generating text and writing different type of content, of answering your questions and thus representing a new way for the user to search for information - all this from the gigantic database of data represented by the World Wide Web - WWW.

Since the Internet has become accessible to as many people as possible, the Web has replaced, in a way, the encyclopedias. Now, we have Wikipedia! And it has become the place where we dig to find solutions to problems and answers to questions - of all kinds. This ranges from learning at all levels (including MOOCs), to DIY help...among others.

But there is a subject that everyone omits: how to ask the right question, to get not thousands of answers – sometimes off topic – and not a few good, targeted answers! In my sessions of eight lessons for digital learning, it would in fact be necessary to devote time to questioning (use the right keywords and combining search terms by using AND, OR and NOT). And this becomes even more important when you want to use a tool like ChatGPT because the answer will be as “unfocused” as the question could be vague or badly asked!

And so ..., I come back to my introduction: ChatGPT is good for those who want to know and who know how to ask the right questions!